



Date

Pets Name

Welcome to Gloria Thalasso & Hotels. We look forward to providing a memorable stay for you and your pet. To ensure the comfort and enjoyment of our guests, the following policies apply to our pet's stay:

- 1. **Pet Fee.** There is a 10€/day non-refundable pet fee per stay. This fee will be charged to your account prior to check-out to cover the cost of deep cleaning the room in preparation for our next stay.
- 2. **Damage Assessment.** You will be billed for any damage caused by your pet or for any extraordinary cleaning necessary after your pet's stay.
- 3. Acceptable Pets. We welcome all well-mannered, disease-free animals weighing 5 Kg (11 pounds) or less. We reserve the right to require immediate removal of any pet that displays dangerous or unacceptable behavior, including, but not limited to, biting, excessive barking, evidence of disease, or urination or defecation in public areas. No more than two pets may occupy each guest room. You will be responsible for all charges relating to the removal of your pet including transportation and kennel charges.
- 4. **Pet Areas.** Pets are not allowed in any area of the hotel, Pets are not allowed in any area of the hotel, with the exception of your room.
- 5. Leashes. Pets must be leashed or held in arms by the pet walk.
- 6. "Pet In Room" Sign. Please place the "Pet In Room" sign on the outside of your door whenever your pet is in your room.
- 7. **Housekeeping.** Please contact reception to arrange the time to service your room. For the safety and comfort of your pet, Housekeeping will enter your room only if: (a) your pet is not present or (b) you are present, and your pet is leashed or caged. Your dog's faeces do not be picked up by the cleaning lady, you will be responsible to pick them up.
- 8. **Damage To Guest Rooms And Common Areas.** Your account will be charged for the repair or replacement cost of any damage caused by your pet.
- 9. **Insurance.** You represent that you maintain personal liability insurance in reasonable amounts sufficient to protect against damage or injury caused by your pet.
- 10. **Release and Indemnification.** You agree to release, defend, and indemnify Gloria Thalasso & Hotels and vendors or tenants from all claims for damages related to your pet or your pet's stay at the Hotel, including any claims by third parties.

Agreed and Accepted:

NAME and SURNAME: Departure Date: ROOM Number:

Signature